

Presenter Biographies

Dr John Glasheen

John is an emergency doctor with extensive experience in prehospital and retrieval medicine. He is currently part of the Queensland Ambulance Service High Acuity Response Unit based in Brisbane. Prior to studying medicine he was a paramedic in Ireland and has worked in aeromedical retrieval at Sydney HEMS and LifeFlight in Queensland. He has a research background in emergency airway management and is interested in clinical governance and critical care education.

Carol Anne Doll

Born and raised in northern Canada. Carol Anne has spent her entire nursing career working in the area; 25 years spent as an emergency nurse and emergency nursing educator. For the past 14 years Carol Anne has been a flight nurse with STARS air ambulance, a rotary wing critical care service with 6 bases across 3 Canadian provinces. She has spent time as a clinical educator at STARS and most recently as the Clinical Operations manager.

Dr Marco Giuseppin

Marco is a Rural Generalist Doctor practicing in primary health care and aeromedical retrieval in Remote South and Central West Queensland, and a Senior Lecturer in Retrieval Medicine and Rural Health at the University of Queensland School of Medicine. A keen advocate for rural clinicians and rural health, Marco's specific interests lie in the intersection of aviation and medical technology, as well as enhancing the role of rural clinicians in prehospital and retrieval medicine.

Elliott Bates

Elliott is a critical care flight paramedic, currently working in Brisbane. A paramedic of 14 years the last five have been in flying roles in Queensland. Elliott is keen to see the profession to continue to grow and is currently the Chair of the ACP paramedic specialist and practitioner special interest group. When not at work Elliott has a keen interest in coffee and wine as well as tending to menagerie of dogs, chickens and ducks. Prior too, and parallel to his ambulance career Elliott has experience as an Aircrew Officer.

Tash Adams

Tash is a Queensland Critical Care Paramedic and has been working on the Brisbane High Acuity Response Unit since 2020. Tash has worked in various different roles within the ambulance including Clinical Support Officer, Senior Clinical Educator for the Critical Care Paramedic internship program, Manager, Clinical Education, Gold Coast and Quality Assurance officer in the Office of the Medical Director. Tash has Master of Health Care leadership and is working towards a Master of Traumatology.

Sandy Macken

Following completion of a bachelor's degree in health science, Sandy joined the Ambulance service of NSW in 1999 at age 20. The first ten years of Sandy's career were served at Sydney Ambulance Centre. In 2004 Sandy attained the Intensive Care Paramedic (ICP) clinical rank and then Extended Care Paramedic (ECP) rank in 2012. Since then, work has been based predominantly in the Sydney metropolitan area. Sandy have been deployed overseas in the Philippines for humanitarian aid work following a significant natural disaster and a remote area of Brazil to work on the Survivor television series. In the last three years Sandy has had two children, written and published a successful book 'Paramedic', and will be returning to on road duties as an ICP in early 2021. Sandy is currently undertaking a master's degree in counselling and applied psychotherapy and am a long-term Peer Support Officer for NSW Ambulance and advocate for Paramedic health and wellbeing.

Mr Phil Gadd

Phil joined the Queensland Ambulance Service as a Diploma student in 2011 after previous roles in the Australian Army and the security industry. He started his ambulance career at Woodridge station and has worked as an Advanced Care Paramedic in the Logan area as well as the Gold Coast. Phil currently works in the Southport Operations Centre as a Clinical Deployment Supervisor, overseeing ambulance operations in Metro South, West Moreton and the Gold Coast. Phil holds a Bachelor of Paramedicine from the University of Tasmania and a Graduate Diploma of Critical Care Paramedicine from Edith Cowan University and hopes to continue his training to become a Critical Care Paramedic in the near future. Phil is a keen scuba diver and loves to share his passion for the sport with others, especially when it comes to the safe planning and execution of dives and being prepared for an emergency should it occur. He started with his PADI Open Water course in 2002 and has since completed several courses in rescue and dive medicine. He lives on the Gold Coast with his wife, two daughters and two miniature dachshunds.

Renee McHugh

Renee is an advanced care paramedic with 13 years of on road experience in metro north as an ACP II and LARU paramedic. Renee's husband is also a paramedic and they have a two year old son. Renee studied occupational therapy at James Cook University in Townsville prior to becoming a paramedic.

Hannah Gaulke

As a paramedic with the Queensland Ambulance Service Hannah's experiences all over the state have shaped Hannah into the clinician she is today, from rural and remote communities to urban, metropolitan areas. From an on-road paramedic to critical care retrievals as a flight paramedic, as well as working in clinical education and policy development, all Hannah's roles have rounded out her clinical experience. Hannah is also very passionate about physical fitness with a love for martial arts and is driven to help develop the clinical capabilities of Australian paramedics into the future.

Dr Steve Rashford

Dr Steve Rashford has been the QAS Medical Director since 2005. He has worked in aeromedical retrieval and prehospital care for nearly 30 years. At QAS he has overseen critical enhancements in trauma care, including point of care ultrasound, advanced procedural sedation, prehospital anaesthesia the aggressive use of blood products in urban environments and the use of high performance teams to improve outcomes.